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# TOURISM SECTOR PROFESSIONALISATION

## CATHSSETA PRESENTATION APRIL 2022

# Presentation Outline



1. Who are we
2. Strategic Priorities
3. Top 10 Priority Occupations
4. Funding Framework
5. Occupational Qualifications

# Who are we



- Culture, Arts, Tourism, Hospitality, Sport Sector Education and Training Authority is one of the 21 SETAs established in terms of the Skills Development Act.
- Six sub-sectors
  - ✓ Arts, Culture and Heritage
  - ✓ Sport, Recreation and Fitness
  - ✓ Hospitality
  - ✓ Travel & Tourism
  - ✓ Conservation
  - ✓ Gaming and Lotteries

The role of SETAs is to facilitate skills development within their respective sectors.

# Strategic Priorities



## SETA STRATEGIC SKILLS PRIORITY ACTIONS

Skills Priority	Program/Project	Planned Actions
<b>Fourth Industrial Revolution</b>	Scoping exercise: Implications for CATHSSETA	Skills identification through the Research Agenda
<b>Training Provision</b>	Assessment QCTO (JIP)	Engagement with QCTO, Joint Implementation Plan
<b>Analysis of Skills Needs</b>	Research Projects and Qualification Review; ERSS Intervention Three: Increased access to programmes resulting in qualifications in priority sectors	Research projects articulated in the Research Agenda
<b>Increased Partnerships to include Worker-initiated Interventions</b>	Organised labour engagement	Initiate partnerships with organised labour to leverage established networks with members
<b>Sector Advancement</b>	Mentoring and coaching/TVET & CET capacity-building; Intervention Ten: Strengthening the post-school education and training system	New teaching and learning methods/workplaces, WRP
<b>SMME interventions and Green Economy (Resource efficiency)</b>	Develop Skills Development Strategy for SMMEs, entrepreneurship, new enterprises and informal traders; ERRP Priority intervention 3.6 Green Economy interventions	Implement Skills Development Strategy for SMMEs, entrepreneurship, new enterprises and informal traders
<b>Monitoring and Evaluation</b>	Review M&E Framework and Plan	Elevate Monitoring and Evaluation
<b>Addressing Occupational Shortages and Skills Gaps</b>	Learning Programmes	Support Apprenticeship Learnerships WIL and Internships Bursaries Skills programmes
<b>Technological advancement to combat the impact of the COVID- 19 Pandemic</b>	Research Agenda: Impact of COVID-19 on CATHSSETA-sub-sectors; ERRP Priority intervention 3.5: Support for the recovery and growth of the tourism, cultural and creative industries	Examine the overall impact of COVID-19 on CATHSSETA sub-sectors and its implications for skills development.
<b>Sector Transformation</b>	ERRP Priority intervention 3.4: Gender equality and economic inclusion of women and youth; Partnership projects for transformation imperatives	Initiate partnerships with NGOs and CBOs to increase support for people with disabilities Upskilling of people in lower occupational categories



# Top 10 Priority Occupations



SUB-SECTOR	OFO MAJOR GROUP	OCCUPATION CODE	OCCUPATION	SPECIALISATION/ ALTERNATIVE TITLE	NQF LEVEL	QUANTITY TO BE SUPPORTED BY SETA*
Arts and Culture	Professionals	2019-264201	Copywriter	Publicity Writer, Copy Editor, Advertising Writer	5 - 7	17
	Professionals	2019-251301	Multimedia Specialist	Multimedia Programmer, Animation Programmer, Computer Games Programmer, Graphical Programmer, Digital Media Specialist, Multimedia Developer	5 - 7	14
Conservation	Professionals	2019-213307	Park Ranger	Game/Park Warden, Beach and Estuary Warden, Fish Warden, Wildlife Officer/Warden, Wildlife Conservationist	2 - 7	320
	Managers	2019-134901	Environmental Manager	Land Care Manager, Wild-Life Management Services Manager, Pollution and Waste Manager, Agriculture and Forestry Coordinator, Water Resource Manager, Environmental Health Manager, Contaminated Sites Manager, Centralised Permits and Cites Manager, Land and Water Manager, Species Protection Manager, Conservation Science Manager, Sanitation Programme Manager, Environmental Education Manager, Wild Life Protection Services Manager, Conservation Agriculture System Manager, Water Quality Manager	6 - 7	123
Gaming and Lotteries	Clerical Support Workers	2019-421202	Gaming Worker	Casino Gaming Inspector, Casino/Gaming Dealer, Gaming Pit Boss, Gaming Inspector, Casino Surveillance Operator, Gaming Operator, Croupier, Gaming Table Operator	5	252
	Managers	2019-143101	Betting Agency Manager	Racing Betting Branch Manager, Tab Manager	5 - 6	28
Hospitality	Managers	2019-141201	Café (Licensed) or Restaurant Manager	Bistro Manager, Internet Cafe Manager, Cafeteria Manager, Catering Manager, Food Services Manager, Caterer, Restaurateur, Mess Manager, Canteen Manager, Food and Beverage Manager	6	1311
	Technicians and Associate Professionals	2019-343401	Chef	Chef de Partie, Commis Chef, Head Chef, Pastry Chef, Demi Chef, Sous Chef, Saucier, Executive Chef, Second Chef	5	1281
Sport, Recreation and Fitness	Technicians and Associate Professionals	2019-342301	Fitness Instructor	Physical Training Instructor, Aerobics Instructor, Physical Fitness Trainer, Health and Fitness Instructor, Aquarobics Instructor, Gym Instructor/Trainer, Gymnasium Attendant, Physical Education Officer, Physical Activity Coordinator, Fitness Centre Worker, Fitness Consultant/Trainer/Instructor, Personal Trainer	5 - 7	692
Tourism and Travel Services	Clerical Support Workers	2019-422102	Travel Consultant	Inbound Tour Manager, Travel Agent Representative, Travel Consolidator, Booking Travel Clerk, Travel Reservation Clerk, Travel Officer, Travel Arrangements Manager, Travel Agent, Travel Clerk, International Travel Consultant, Domestic Travel Consultant, Travel Wholesaler	5 - 7	717



# FUNDING FRAMEWORK

Discretionary Grant programmes are implemented in line with the CATHSSETA Discretionary Grant Policy

The Discretionary Grant funding framework is allocated as follows:

- 80% within a particular financial year to PIVOTAL programmes that address the occupational shortages and skills identified in the SSP
- 20 % will be allocated to NON Pivotal Programmes



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## SUMMARY OF GP PROJECTS AND BUDGET





LEARNING PROGRAMME	NO. LEARNERS	CONTRACTS	TOTAL COMMITTED
INTERNSHIPS	108		186 585 600,00
AET	11		2 119 400,00
WIL HET	238		20 141 450 000,00
Bursaries	137		298 440 000,00
APPRENTICESHIP	164		8 111 155 560,00
LEARNERSHIP	142		104 228 000,00
Skills Programme	96		81 378 045,00
RPL	10		151 600,00
<b>TOTAL</b>	<b>798</b>		<b>43 461 032 05,00</b>

# Occupational Qualifications Status Quo



## Registered Occupational Qualifications

Qualification Name	SAQA Number	NQF Level	Registration End Date	Part Qualifications
Occupational Qualification: Chef	101697	5	2023-06-30	None
Occupational Qualification: Cook	102296	4	2024-09-11	 Kitchenhand  Foodhandler
Occupational Certificate: Travel Professional	101372	5	2023-06-30	None



# Occupational Qualifications Status Quo



## Qualifications on Public Comment

Current Qualification Name	New Qualification Name	Part Qualifications
Further Education and Training Certificate: Sport Administration	Higher Occupational Certificate: Sports Administrator	<ul style="list-style-type: none"> <li>Sport Talent Scout</li> </ul>
National Certificate: Hospitality Reception	Occupational Certificate: Hotel Receptionist	<ul style="list-style-type: none"> <li>Porter</li> <li>Valet</li> <li>Concierge</li> </ul>
National Certificate: Fitness	National Occupational Certificate: Fitness Instructor	<ul style="list-style-type: none"> <li>Individual Fitness Instructor</li> </ul>
National Certificate: Craft Production	Occupational Certificate: Product Designer	<ul style="list-style-type: none"> <li>Planner</li> </ul>
National Certificate: Accommodation Services	Occupational Certificate: Commercial Housekeeper	<ul style="list-style-type: none"> <li>Room Attendant</li> <li>Public Area Cleaner</li> <li>Hospitality Laundry Assistant</li> </ul>
National Certificate: Craft Enterprise	Occupational Certificate: Craft Enterprise	<ul style="list-style-type: none"> <li>None</li> </ul>
New	Occupational Certificate: Park Ranger	<ul style="list-style-type: none"> <li>Field Ranger</li> <li>Anti-poaching Ranger</li> </ul>

# Occupational Qualifications Status Quo



## Qualifications under review/being developed in the 2021-2022 financial year

#	Qualification Name	Occupation Name	Realignment	New
1	National Diploma: Hospitality Operations	-	✓	-
2	National Certificate: Adventure Based Learning	-	✓	-
3	National Certificate: Arts & Culture Development Management	-	✓	-
4	Further Education and Training Certificate: Performing Arts	-	✓	-
5	Further Education and Training Certificate: Gaming Supervision	-	✓	-
6	-	Dance/Choreographer	-	✓
7	-	Betting Agency Manager	-	✓
8	-	Marine Biologist	-	✓
9	-	Inbound Contact Centre Consultant	-	✓
10	National Diploma in Service Management	-	✓	-



# Occupational Qualifications Status Quo



## Qualifications that have been developed but have to be repackaged

Current Qualification Name	New Qualification Name	Part Qualifications
<b>National Certificate: Food and Beverage Management</b>	Occupational Certificate: Food and Beverage	<ul style="list-style-type: none"> <li>■ Bar and Table Assistant</li> </ul>
<b>National Certificate: Fast Food Services</b>	Occupational Certificate: Fast Food Cook	<ul style="list-style-type: none"> <li>■ Food Services Assistant</li> <li>■ Kitchenhand</li> </ul>
<b>National Certificate: Gaming Operations</b>	Occupational Certificate: Gaming Worker	<ul style="list-style-type: none"> <li>■ Tote Operator</li> <li>■ Fixed Odds Clerk</li> <li>■ Tele-bet Operator</li> <li>■ Casino Cashier</li> <li>■ Casino Dealer</li> <li>■ Casino Slot Attendant</li> <li>■ Gaming Service Technician</li> <li>■ Surveillance Operator</li> <li>■ Gaming Security Officer</li> </ul>

# Occupational Qualifications Status Quo



<b>National Certificate: Nature Conservation Resource Guardianship</b>	Occupational Certificate: Conservation Practitioner	<ul style="list-style-type: none"><li>Infrastructure Maintenance Worker</li><li>Erosion Controller</li><li>Alien and Invasive Plant Controller</li><li>Veld Fire Fighter</li><li>Waste Recycler</li><li>Environmental Monitor</li><li>Community Conservationist</li></ul>
<b>National Certificate: Nature Resource Management: Terrestrial</b>	Occupational Certificate: Wildlife Practitioner	<ul style="list-style-type: none"><li>Indigenous Plant Manager</li><li>Wild Animal Caregiver</li><li>Game Capturer</li></ul>

## **NEW CONTACT DETAILS:**

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# THANK YOU



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